

Information Technology & Communications IT Participant Exit Survey

Date:

Principle Investigator:

Event Number:

Project Name:

1. Were any IT support issues from your RSP not provided?

2. Was any additional IT equipment or service provided beyond your RSP?

3. Were basic IT services satisfactory?

(user accounts, e-mail, printers, etc.)

4. Was all IT equipment (computers & peripherals) properly maintained?

5. Can you suggest any IT service, software, or equipment which you feel should be provided in the future?

6. Please rate the following attributes of your IT staff on a scale from 1 (poor) to 10 (excellent).

Table 1: Staff Rating

	1	2	3	4	5	6	7	8	9	10
Expertise										
Knowledge										
Courtesy										
Response										
Attitude										

Please explain in detail, all staff ratings lower than 6:

7. Rate your IT service on a scale of 1 to 10, as promised from the RSP.

8. On a scale of 1 to 10, how important was IT service to your research?

Thanks for your response!